

# OFF THE PITCH

## RETURN FORM

### PERSONAL INFORMATION

ORDER NUMBER

LAST NAME

POSTAL CODE

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

E-MAIL ADDRESS

PHONE NUMBER

HOUSE NUMBER

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 01. EXCHANGE

An exchange can be processed easily by the following steps, based on stock availability of the desired item[s]:

- Process a new order in our webshop.  
This is the fastest way to purchase your item[s] and you are sure the desired item[s] is in stock.
- Return the item[s] and use this return form.  
Note the replacement item[s] and size.

### 02. RETURN

- Return the item[s] within 14 days after receipt and enclose this return form. Note the return item[s] below.

The processing costs of your return are €1.95 and will be deducted from the purchase price.

### RETURN

ARTICLE NUMBER

SIZE

REASON\*

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

ARTICLE NUMBER

SIZE

REASON\*

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### EXCHANGE

ARTICLE NUMBER

SIZE

\_\_\_\_\_

\_\_\_\_\_

ARTICLE NUMBER

SIZE

\_\_\_\_\_

\_\_\_\_\_

\*REASON RETURN:

**A**

NOT AS EXPECTED

**B**

WRONG ORDERED

**C**

WRONG ITEM(S) SENT

### RETURN INSTRUCTIONS

- Affix the enclosed free DHL return label over the original shipping label on the return parcel.
- Complete this return form and enclose it to the return parcel.
- Drop-off your return parcel at the nearest DHL Parcelshop.
- Retain the DHL shipping receipt for your records.

SIGNATURE CUSTOMER

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